

UNDERFLOOR SERVICE DISTRIBUTION

by Tate Access Floors

AAA Customer Contact Center
Oklahoma City, OK
Completed 2009

DEVELOPER/BUILD-TO-SUIT PROJECT

150,000 gross sq. ft.
128,000 access floor sq ft.

PRODUCTS USED:

ConCore 1000
Underfloor air
14" FFH



"While evaluating AAA's goals early in the process, we knew instantly that a KDC Intellicenter-type building would best meet their needs from an environmental, functional, and business growth standpoint. Once this operations center is open, I feel certain that the employees will benefit from one of the most efficient and green work spaces available today. I truly believe that they will love their new building." Steve Van Ambrugh, CEO of KDC Development

TATE AUTHORIZED DEALER

Burgess Company
Oklahoma City, OK

DEVELOPER

KDC Development

ARCHITECTURAL FIRM

Forum Studio
St. Louis, MO

GENERAL CONTRACTOR

Timberlake
Oklahoma City, OK

MECHANICAL ENGINEER

Larson Binkley
Leawood, KS



LEED Silver Certification

Subject

AAA CUSTOMER CONTACT CENTER

A new customer services operation has opened in Oklahoma City representing several AAA clubs throughout the West and Midwest. The operations center will take advantage of the low costs and high returns that the Oklahoma City area offers to businesses. Beginning construction in August, 2008 and completed in late 2009, this new facility houses approximately 800 AAA employees. The 150,000 square foot regional operations center is the first build-to-suit utilizing elements of KDC Development Company's branded Intellicenter design, featuring under-floor air distribution and raised access flooring.

AAA strives to provide a stimulating, yet comfortable environment in their customer contact areas. With a strong emphasis on daylighting, this three-story customer contact center has achieved its goal. A high-performance "green" office building with underfloor air distribution, raised access flooring and large, efficient floor plates, the AAA contact center in Oklahoma City has earned LEED Silver certification from the U.S. Green Building Council (USGBC), which promotes buildings that are environmentally responsible, profitable and healthy places to live and work with lower operation costs and increased productivity for the owner. Tate Access Floors provided the raised flooring and underfloor service distribution system, contributing to AAA's sustainable goals. Access floors offer a completely flexible and adaptive method for service distribution so this facility can react quickly to new technologies or organizational changes with minimal down time and disruption to the employees. In addition, the use of underfloor air distribution improves indoor air quality and personal comfort control while enabling the building design to easily incorporate additional daylighting and ventilation effectiveness. These high performance characteristics help access floors improve the building occupants quality of life.

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